

2015-17 UEFA WOMEN'S CHAMPIONSHIP – THE NETHERLANDS



16 JULY TO 6 AUGUST 2017



TERMS & CONDITIONS

These terms and conditions (the “Terms and Conditions”) govern the Applicant’s purchase of the Ticket(s) from the Scottish Football Association Limited, a company registered in Scotland and having its registered office at Hampden Park, Glasgow, G42 9AY with company number SC005453 (“the Scottish FA”). The Terms and Conditions set out the terms of the contract between Applicants and the Scottish FA relating to the Ticket(s). Please read them now.

All Applicants, by making use of Ticket(s), shall be deemed to have read, understood and accepted these Terms and Conditions.

Please note that the use of the Website to make an online application for Ticket(s) is governed by the Scottish FA’s Website Use Terms and Conditions, www.scottishfa.co.uk which apply in addition to these Terms and Conditions.

If the Applicant does not comply with these Terms and Conditions then they may be escorted from the Host Stadia and prohibited from purchasing Ticket(s) for or attending any future matches organised by the Scottish FA.

The Applicant acknowledges that he or she has no right to cancel the Contract. The Scottish FA will only offer Ticket refunds to Applicants in its absolute discretion.

DEFINITIONS

In these Terms and Conditions, the following terms shall have the following meanings:-

“Accessible Area”	means a designated area of the Host Stadia where concessions are available for Applicants with a disability;
“Adult”	means an individual aged 16 years or older;
“Applicant”	means an individual aged 16 years or older with legal capacity to apply for and who has paid the appropriate Price and has had his/her Online Application accepted by the Scottish FA in accordance with these Terms and Conditions;
“Booking Fee”	means an administrative fee of £3 payable (if applicable) in respect of each application to purchase Tickets, as detailed in Appendix 1;
“Booking Period”	has the meaning given to that term as ascribed in Clause 2;
“Chief Executive”	means the Chief Executive of the Scottish FA appointed by the Board from time to time;
“Child”	means an individual aged 15 years or younger;
“Contract”	has the meaning given to that term in Clause 7;

“Full International Team”	means the women’s association football team chosen to represent the Scottish FA at the highest international level;
“Host Stadia”	means the entire premises of Stadium Galgenwaard, Utrecht; Sparta Stadium, Rotterdam and Stadion De Adelaarshorst, Deventer including all areas that require a Ticket to gain access, as well as the immediate vicinity of such areas;
“International Match(es)”	means any international association football match or matches involving the Full International Team whether home or away;
“Junior Applicant”	Junior Applicant means an individual aged 15 years or under who has paid the appropriate Price and has had his/her Online Application accepted by the Scottish FA in accordance with these Terms and Conditions;
“Online Application”	means the method for any person to make an application to purchase Ticket(s) for the 2015-17 UEFA Women’s Championship Tournament at tickets.scottishfa.co.uk or such other Website address as may be notified by the Scottish FA from time to time;
“Partner(s)”	means a sponsor and/or partner of the Scottish FA whose services and/or information may be relevant to Applicants;
“Postage and Fulfilment”	means the fees for postage and delivery of the Ticket(s), as detailed in Appendix 1;
“Price”	means the relevant price for the Ticket(s) as detailed in Appendix 1
“Scottish FA”	means the Scottish Football Association Limited, a company incorporated in Scotland under the Companies Acts with the registered number SC005453 and having its registered office at Hampden Park, Glasgow G42 9AY;
“Stadium Regulations”	means the regulations governing the use of any of the Host Stadia, as applicable from time to time, which can be accessed at KNVB.NL ;
“Supporters Centre”	means the team available to assist Applicants with general enquiries which can be contacted on the enquiry line offered to Applicants on numbers 0141 616 6123 / 6196 / 6198 or by email at supporters@scottishfa.co.uk ;
“Terms and Conditions”	means these terms and conditions, UEFA Terms & Conditions and Appendix 1, applicable to the purchase of the Ticket(s);
“Ticket(s)”	means a Ticket(s) giving right to attend any match during the tournament period in accordance with the relevant Terms and Conditions;
“Tournament”	means the 2015-17 UEFA Women’s Championship to be held from 16 July 2017 to 6 August 2017 in The Netherlands;
“UEFA Terms & Conditions”	means UEFA’s Ticketing Terms & Conditions governing the use of Ticket(s) to the 2015-17 UEFA Women’s Championship which can be accessed here .

“Website” means the website used by the Scottish FA to facilitate Ticket(s) bookings, available at tickets.scottishfa.co.uk or such other address as may be notified by the Scottish FA to the Applicant from time to time;

“Working Days” means Monday to Friday, except on days which are bank holidays in Scotland.

GENERAL TERMS OF SALE

1. The Scottish FA shall supply the Ticket(s) to the Applicant in accordance with these Terms and Conditions.
2. Applicants can apply for the Ticket(s) using the Online Application process from 12 noon on Monday 20 February 2017 until 12 noon on Friday 3 March 2017 (the “Booking Period”).
3. Applicants will be notified in advance should the Booking Period change.
4. Acceptance of any application for the purchase of a Ticket(s) shall be at the absolute discretion of the Scottish FA.
5. Applicants wishing to purchase a Ticket(s) in the Accessible Areas are required to contact the Supporters Centre.
6. Once an Applicant has submitted their application using the Online Application process, the Scottish FA will issue an email confirming acceptance of an application immediately after the Applicant’s application has been accepted and payment of the Price has been authorised.
7. Once the Applicant’s application has been confirmed by the Scottish FA and payment of the Price has been authorised, a binding contract will be formed between the Applicant and the Scottish FA for the provision of the Ticket(s) based on these Terms and Conditions (the “Contract”).

TICKET(S) ALLOCATION

8. The maximum Ticket allocation is ten (10) Ticket(s) per Applicant.
9. To purchase the Ticket(s), Applicants should use the Online Application process on the Website.
10. Applicants shall only be able to exercise their invitation to purchase Ticket(s) during the Booking Period.
11. To purchase Ticket(s), new Applicants must register online then log in using the supporter number issued during the registration process and password chosen by the Applicant. Existing Applicants must log-in using their Supporters number and password.
12. Junior Applicants under the age of 16 will only be allocated the Ticket(s) if directly linked to an Adult or Senior Applicant.
13. Junior Applicants will not be admitted to the Host Stadia or any other stadia where a 2015-17 UEFA Women’s Championship Match is being hosted without being accompanied by an Adult or Senior Applicant.
14. The Ticket(s) issued by the Scottish FA are for use by the named Applicant only. Applicants are expressly prohibited from disposing of, posting on social or retail websites for re-sale, re-selling or transferring any Ticket(s) that have been allocated to them.
15. The Ticket(s) is issued at the absolute discretion of the Scottish FA.
16. The Scottish FA may, on instruction from UEFA or any regulatory body, authority or association, relocate an Applicant to an alternative seat or part of the Host Stadia for any Match. Reasonable efforts will be made to provide a comparable seat for the Applicant in these circumstances and the Scottish FA shall contact the relevant Applicant in relation to changing their seating arrangements.

PAYMENT and FULFILMENT

17. An Applicant will be required by the Scottish FA to submit the Ticket(s) Price by credit or debit card to the Scottish FA or to such third party so authorised by the Scottish FA. The following credit or debit cards shall be valid for payment of the Price: Visa, Visa Debit, Visa Electron, MasterCard and Maestro. An Applicant will be required to submit in advance payment for a Ticket(s).
18. If an Applicant who resides in the United Kingdom is applying for a Ticket:
 - a. the Applicant will have the following 3 delivery options to choose from:
 - i. Royal Mail First Class – as detailed in Appendix 1 - is available for bookings where the Price is less than £50 and the booking has been submitted between 12 noon on Monday 20 February 2017 and 12 noon on Friday 3 March 2017;
 - ii. Royal Mail Special Delivery – as detailed in Appendix 1 - is available for bookings submitted between 12 noon on Monday 20 February 2017 and 12 noon on Friday 3 March 2017. This option will require a signature upon delivery, otherwise tickets will be dispatched to the Applicant's local Royal Mail sorting office.
 - iii. Collection – this option will be free of charge and is available for bookings submitted throughout the Booking Period. Collection must be made prior to the Match at the time and location notified to the Applicant in writing by the Scottish FA after the Contract is in place. The Applicant must provide proof of identity and purchase when collecting the Ticket(s);
19. If an Applicant who resides outside the United Kingdom is applying for a Ticket(s):
 - a. the Applicant will be obliged to pay the Price; and
 - b. the Applicant will only have the option of collecting the Ticket(s) prior to any Match taking place at the time and location notified to the Applicant in writing by the Scottish FA after the Contract is in place. The Applicant must provide proof of identity and purchase when collecting the Ticket(s).
20. Credit/debit cards will be charged immediately on the Scottish FA's receipt of the Applicant's application and will include the Price and, in the case of an Applicant residing in the UK, the Postage and Fulfilment and booking fee (if applicable).
21. Payment for Ticket(s) will only be refunded as the Scottish FA determines in its absolute discretion from time to time, in accordance with these Terms and Conditions.
22. In the event of cancellation, abandonment, postponement or replaying of a Match:
 - a. in the event of postponement, the Ticket gives the right to attend the re-arranged Match; and
 - b. subject to the foregoing, UEFA, the Host Association and/or the Stadium Owner, will not have any liability to the Applicant on account of any such cancellation, abandonment, postponement, replay or other failure or deficiency in the conduct of the Match (unless due to UEFA's fault).
23. The Scottish FA shall not be held liable for late delivery of any Ticket(s) caused by malfunction, interruption of mail services, or incomplete data entry by the Applicant.
24. The Price will only be refunded by the Scottish FA in accordance with these Terms and Conditions. If the Applicant defaults in payment of any amount due to the Scottish FA, the Scottish FA reserves the right, in its absolute discretion, to refuse to issue Ticket(s) until payment is made in full.
25. Duplicate Ticket(s) will not be issued for lost or stolen Ticket(s).

USE OF TICKETS

26. Access to the Host Stadia shall be authorised upon presentation of a complete and valid Ticket(s).
27. The Applicant acknowledges that his or her presence in and around the Host Stadia is at the Applicant's own risk and that, subject to the provisions of these Terms and Conditions, the Scottish FA or any other relevant body cannot be held liable for any risk, danger and loss, including bodily harm, personal property damage or loss, or any other incident whether occurring before, during or after the relevant Match.
28. The Applicant shall comply with all legal requirements and all applicable laws (whether statutory or otherwise and including health and safety requirements) governing access or presence at the Host Stadia.

29. It is an offence, punishable by law, for any person to enter or attempt to enter the grounds of the Host Stadia:
 - a. Whilst in possession of a controlled container which is or was capable of holding liquid and which if thrown would be capable of causing injury to another person;
 - b. Whilst in possession of alcohol;
 - c. Whilst drunk;
 - d. Whilst in possession of any controlled article or substance whose main purpose is the emission of a flare for purposes of illuminating or signalling or the emission of smoke or a visible gas; and/or
 - e. Whilst in possession of any article which is a firework.
30. All persons entering the ground may be searched by stadium authorities.
31. The Applicant is not permitted to take a camera or photographic apparatus of any description into the Host Stadia, or take any cinematograph picture or photograph of any kind of the Match.
32. The Applicant acknowledges that any photographs taken of the Applicant by an accredited photographer inside the Host Stadia or within the immediate Host Stadia perimeter may be used by us for commercial purposes.
33. UEFA reserves the right to amend the kick-off time of any Match in order to comply with any instruction by FIFA or any other relevant authority.
34. Applicants found in the wrong area amid opposing fans may be ejected by the stadium authorities.
35. The Scottish FA, its servants or agents will not be liable for any loss, injury or damage howsoever caused to Ticket(s) users. The possession of this Ticket(s) shall constitute an acceptance by the Applicant of these Terms and Conditions and imply an undertaking on the part of the Applicant to observe them. In the event of any breach of these Terms and Conditions the Scottish FA reserves the right to cancel this Ticket(s) and retain the money paid therefor. In particular nothing in these Terms and Conditions shall be construed so as to limit the liability of the Scottish FA for death or personal injury caused by the Scottish FA's negligence or for fraudulent misrepresentation.
36. The Applicant acknowledges and agrees that Ticket(s) are issued subject to any applicable local laws, ground regulations or rules in force available at the Host Stadia.
37. Standing is strictly FORBIDDEN in seated viewing areas.

PERSONAL INFORMATION

38. The Applicant agrees and acknowledges that personal details provided to the Scottish FA during the Online Application process will be used by the Scottish FA in accordance with the Scottish FA's Privacy Policy and processed by the Scottish FA in accordance with all relevant Data Protection legislation (including the Data Protection Act 1998). In particular, the Scottish FA will use the information of Applicants to:-
 - a. provide the Applicant with the services or information requested;
 - b. to analyse the collected information so that the Scottish FA can administer, support, improve and develop its business and the services it offers;
 - c. to contact Applicants in order to send details of the Scottish FA's goods and services and those of the Partners which may be of interest;
 - d. for all other purposes consistent with the proper performance by the Scottish FA's operations and business; and
 - e. to contact Applicants for their views on the Scottish FA and/or its Partners' products and services.

GENERAL

39. A copy of these Terms and Conditions shall be provided to each Applicant with the Scottish FA's confirmation of the Ticket(s) purchase.
40. Each of the paragraphs of these Terms and Conditions operate separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.
41. The failure of the Scottish FA to exercise or enforce any right conferred on the Scottish FA by these Terms and Conditions shall not be deemed to be a waiver of any such right or operate to bar the exercise or enforcement of any right, power or remedy available to the Scottish FA at that time.

ENQUIRIES

42. For all enquiries please contact the Supporters Centre. Please note that the helpline offered by the Supporters Centre is for general queries. In all other cases, to purchase a Ticket(s), Applicants must use the Online Application facility on the Website at tickets.scottishfa.co.uk.

APPENDIX 1

TABLE OF CHARGES

CATEGORY	ADULT	JUNIOR
CAT 2	£7*	£3

* €8 converted to GBP 13/02/2017

POSTAGE & FULFILMENT

TABLE OF CHARGES FOR UK APPLICANTS

Royal Mail Guaranteed Special Delivery	£7.50
Royal Mail First Class	£2.00
Booking Fee*	£3.00

*Scotland Supporters Club members are exempt